

1. INTRODUCTION

Your privacy and protecting your personal information is important to us. This Privacy Policy tells you about the information that Tixe Games AB, org. nr. 556998-0831 (referred to as "we", "us", "our" or "VI SES!" in this Privacy Policy) collects on the Site www.vi-ses.se ("The Site") and describes how we use that information.

This policy is intended to comply with the EU General Data Protection Regulation (GDPR), which requires us to tell you about your rights and our obligations to you regarding the processing and control of your personal information.

Please read this Privacy Policy carefully before using our Site. By visiting or continuing to use the Site you agree to be bound by it. If you do not agree to this Privacy Policy, you may not visit, use, or access the Site.

2. ADULT USERS ONLY

The Site is intended for adult users only; you must be at least eighteen (18) years old to use The Site and provide personal information. If you are under eighteen (18) years old, please do not provide personal information such as your name, telephone number, email address, location or any other requested on The Site.

3. LINKS TO OTHER SITES

The Site might contain links to other websites. If you choose to click on a third party link and visit its website, VI SES! does not hold responsibility for its content, privacy or information security policies as we do not have control over third parties' websites. We encourage you to read the privacy policies of the websites you visit so you can confirm that you agree with their policies.

4. WHAT DATA DO WE COLLECT?

4.1. INFORMATION YOU PROVIDE TO US

The Site includes Forms for you to fill in when you register that may include your name, email address, telephone number. Similarly, when booking and paying for services we may also require and note information such as payment type, who is sending and receiving a gift card, price of the game, number of players, status of the booking, and the time and method in which the booking was made. We do not store any financial data on our systems, as we use payment service providers to handle transactions.

4.2. AUTOMATICALLY COLLECTED INFORMATION

Like other online companies, VI SES! automatically collects certain information whenever you access or use The Site. This information may include the browser and operating system you use, internet service provider (ISP), time and date stamps, the URL or advertisement that referred you to The Site, clickstream data and other information that browsers commonly share with websites. We may combine this type of information for marketing purposes, statistics as well as to improve The Site functionality, the services we offer to you and analyze trends.

This automatically collected information also includes your computer Internet Protocol (IP) address and other similar addresses or unique device identifiers from the device you used whenever you accessed The Site.

A Device Identifier is a number that is assigned automatically to the device (may be a computer, tablet, mobile phone, etc.) you use to access The Site. This information is never shared with third parties and is kept just for a temporary period.

5. HOW WE MAY USE YOUR DATA

VI SES! use the information collected through The Site to provide and improve our service, provide you with information that may interest you, respond to your questions and comments as well as process your requests, comply with the law, for other previously authorized purposes by you, and overall for the following:

- To provide you with the services that you request from us, process your registration, verify your identity, and for internal business' purposes.
- To provide you with information that may interest you like promotional services, notifications or any other administrative communications.
- To administer and develop our business relationship with you.
- To comply with the law, as well as enforce it, this may include conducting an investigation in order to protect VI SES!'s intellectual property and other rights, to prevent or stop any activity that we consider to be currently or potentially fraudulent, illegal or unethical.

Sharing with Third Parties: VI SES! does not share information with third parties for their own marketing purposes; if this changes we will inform you accordingly.

Employees, Third-Party Processors and Third-Party Service Providers: We may disclose personal information to our employees, contractors, distributors and dealers who process personal information on our behalf or collaborate with us in the functionality of The Site.

Anonymous Information: We may use an anonymous IP address to analyze traffic in The Site and to help diagnose and solve problems with our server and administer The Site. We may share traffic and transactions information with third parties as business partners and advertisers on an anonymous basis.

Disclosure of Personal Information: We may also disclose personal information if we are required to do so by law or in order to comply with a legal process served on VI SES!.

6. HOW WE STORE YOUR DATA

VI SES! takes reasonable technical and organizational measures to protect your data from loss, theft, alteration, unauthorized access and misuse. Nevertheless, transmission via the internet and online digital storage are not completely secure and VI SES! cannot guarantee the security of your information collected through the Site. Some of our security measures include:

- Ensuring the integrity of our devices with passwords and encryption.
- Ensuring the physical security at our Headquarters.
- Keeping a data protection policy for our employees and limiting the personal information access only to the employees who need it for the purpose of their work with our company.

7. MARKETING

VI SES! would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop us from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please contact us at booking@vi-ses.se

8. WHAT ARE YOUR DATA PROTECTION RIGHTS

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access: You have the right to request us for copies of your personal data. We may charge you a small fee for this service.
- The right to rectification: You have the right to request that we correct any information you believe is inaccurate. You also have the right to request us to complete information you believe is incomplete.
- The right to erasure: You have the right to request that we erase your personal data, under certain conditions.
- The right to restrict processing: You have the right to request that we restrict the processing of your personal data, under certain conditions.
- The right to object to processing: You have the right to object to our processing of your personal data, under certain conditions.
- The right to data portability: You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: booking@vi-ses.se

You have the right to request the rectification, restriction or erasure of your personal information. VI SES! only erases or blocks your data upon instructions issued by you; when you file a request, we will inform you about it without any delay.

When appropriate we will assist you in the fulfilment of your obligations under the GDPR when exercising your rights, in particular the “right to be forgotten”, rectification, erasure, restriction, data portability and access rights.

You hereby acknowledge and agree that VI SES! will not be liable if you do not take action on the data subject’s request or if you do not respond correctly or in a timely manner.

9. OUR SITE AND COOKIES

9.1 WHAT ARE COOKIES?

Cookies are small data files that are transferred to the device (such as computer, smartphone or tablet) you use to access The Site. They help websites remember information about your visit, like your country, language and other settings. They can also help make your next visit easier.

For further information, visit allaboutcookies.org.

9.2 HOW DO WE USE COOKIES

We use cookies for various reasons all of which aim to enhance the user-experience of visitors to our Site such as saving time by not having to re-enter your details each time you visit. Cookies also provide you with information and show you content relevant to you.

More specifically, cookies are used for:

- Enabling our website to work properly, so you can create a booking, and manage your already created bookings.
- Remembering your last booking details and voucher codes to help you finish your booking within 30 minutes even if you left our page and came back later.

9.3 WHAT TYPE OF COOKIES DO WE USE?

Generally, we use two kinds of cookies: Internal and External.

Internal Cookies: they are the ones set directly by us, to enhance the site performance and functionality. These cookies enable you for example to save the state of the website with your preferences so that you do not need to set it to your liking each time you visit. Information related to internal cookies is under our control and is not used for any other reason as described here.

We use strictly necessary cookies, performance and targeting cookies which expire after 2 weeks of your browser session or when you delete them.

- Strictly Necessary Cookies: these are essential cookies that enable you to navigate through The Site and use its features.
- Performance Cookies: these cookies have the purpose of collecting data about the way you use The Site. The information collected is anonymous as it does not identify you and is only used to improve The Site's functionality.
- Targeting Cookies: these cookies record the fact that you have visited our Site, including which web pages you have accessed, which device you have accessed them from and which links you have followed.

We may use this information, for example to deliver online content and marketing (e.g. via email) tailored to your interests, or online experiences; and for providing advertising agencies with information about your visit so that they can show you relevant adverts online.

Please note that any direct communications will be conducted in line with our Privacy Policy and any preferences you have provided regarding receipt of direct marketing communications.

External Cookies: By visiting our site, you may additionally receive cookies from third parties we cooperate with. External cookies are set by third parties and you may wish to consult their websites' Privacy Policies. You can do so by clicking on the hyperlinks below: Google, Facebook, LinkedIn

9.4. HOW TO MANAGE YOUR COOKIES

You can control or change the cookies' settings at the individual browser level or device you are using, but if you choose to disable cookies, it may limit your use of certain parts, features or functionality of The Site.

If you wish to control or delete cookies from the browser you are using to access The Site, you can follow the instructions from your browser, usually found within the "Help", "Tools" or "Edit" section.

For more information about how to disable cookies in your browser you can visit www.allaboutcookies.org. Please note that VI SES! is not responsible for the completeness or accuracy of this third party information.

10. PRIVACY POLICIES OF OTHER WEBSITES

Our website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

11. HOW WE RESPOND TO “DO NOT TRACK” SIGNALS

VI SES! does not respond to Do-Not-Track signals.

Some browser’s setting allows you to automatically transmit a “Do Not Track” signal to a website and online service you are using indicating that the user does not want to be tracked. However, as there is no consensus among the industry of how to interpret “Do Not Track” signals, like many other websites and online services, VI SES! does not alter its practices when a “Do Not Track” signal is received from a visitor’s browser. To learn more about “Do Not Track”, you can visit <https://allaboutdnt.com>, but VI SES! is not responsible for the completeness or accuracy of this third party information. Some third parties, however, may offer you some choices regarding tracking technologies. VI SES! is not responsible for the completeness or accuracy of third parties choice notices or choice mechanisms.

12. DATA RETENTION AND COMPLIANCE

We will only keep your personal information for the length of time it requires for us to fulfil our requested services, or to follow any other law or regulations. This might also include a period of time stipulated by tax agencies or to provide support to any legal or civil claims.

This privacy policy has been created to follow the regulations described for GDPR and with the intention of complying to the laws and regulations of the country in which we operate.

13. OUR LEGAL BASIS FOR COLLECTION AND USING YOUR INFORMATION

If you create an account with us, our legal basis for processing your personal information is that it is necessary for the performance of the agreement between you and us.

If you contact us, sign up to receive emails from us, or simply browse the Site, our legal basis for processing your personal information is that we have a legitimate interest in administering and monitoring the Site, for analysis and research by our group, promoting our business and responding to queries.

14. CHANGES TO THE TERMS

VI SES! may make changes to any provision of this Privacy Policy. When changes are made, we will post the new copy on The Site which will be available for you to review. Therefore, we encourage you to review the Privacy Policy whenever you use The Site. By visiting or continuing to use the Site after the Privacy Policy has changed, you understand and agree that VI SES! will treat your use as acceptance with the updated version of this Privacy Policy.

If you do not agree to any changes of the Privacy Policy, you may not visit, use, or access the Site.

15. CONTACT US

If you have any queries about this Privacy Policy or you wish to exercise your user's rights as described on Section 8 of this Privacy Policy, you can contact us and we will comply with your request without any delay unless we have a legal reason not to do so.

You can send your requests or queries to the email address: booking@vi-ses.se.